

**ARTWORK AND CUSTOMER COPY:** Digitally created or printed copy must be furnished with each order. Our interpretation of handwritten copy will be accepted as correct. Unless font is submitted with order or converted to outlines, fonts may not be matched exactly. We will match customer's request as closely as possible.

- **NO ART CHARGE:** (for spot color imprints) of line drawings or for spot color separations when minimum quantity, or higher quantity is ordered. **One piece of artwork per order.** Some exceptions apply, see additional artwork, Computer artwork and 4 color process for additional pricing.

- **ADDITIONAL ARTWORK:** Artwork requiring more than one piece of art, one building or scene is subject to an **additional art charge of \$50.00g** per piece of artwork, building or scene. Other charges may apply, we will advise you in advance if this is necessary.

- **4-COLOR PROCESS:** 4-color process printing is our specialty. See back cover.

**ADDITIONAL IMPRINTING:** Where possible second side imprints, handle imprints or wraparound imprints can be supplied. For additional charges, see pricing grid on each page.

**BOTTOM SIDE DECORATIONS:** One hundred word copy on back of plates, add .75g. One color or multicolor imprints on the bottom of any item use second side imprint charges.

**CANCELLATIONS:** All orders are considered firm and cannot be cancelled without written factory authorization and will be granted only if the merchandise has not been imprinted. The buyer is subject to charges for all work completed prior to the cancellation request; including the cost of screens, artwork, or printed decal. Custom or non-stock items are not cancellable and will be invoiced if cancelled.

**CHANGE OF COPY:** Is considered to be a change in lettering or numbering only. Minimum number of items per change is 72 with a **\$25.00g** charge per change. A change in design or size within an order will cause the order to be entered as a separate order and it will be priced accordingly.

**CHANGE OF INK:** When the same imprint is to be imprinted in more than one color, add **\$40.00g** per change.

**COLORS OF IMPRINT:** We have formulas for hundreds of colors and will match the requested colors as closely as possible. However, these are ceramic colors baked into the glaze at high temperatures and the firing process can cause slight variations. Our ceramic colors are completely permanent and will not be affected in normal use.

**COMBINATION ORDERS:** For ceramic decal orders of two or more items, the same size, color and design imprint will be billed at the combined quantity price.

**COMPUTER ARTWORK:** Buntingware™ can accept art on computer disk. Vector Macintosh is preferred, but PC formats are acceptable in a vector, tiff or EPS format. CD's or emailed art are accepted. We have the following programs: Adobe Photoshop, Adobe Illustrator, Macromedia Freehand MX, InDesign. *There is no charge to output digital files, however if files are received in incomplete form or more than 1/2 hour of computer time is required to complete the art, you will be charged \$50.00g per hour for computer time to complete the job. You will be advised in advance if this is necessary. Even though artwork is submitted on disk or Email, we require a color corrected printout for 4 color process or a listing of PMS numbers for spot colors. Exact PMS matches cannot be guaranteed.*

**CONSECUTIVE NUMBERING:** Is hand lettered in metallic gold. Packed randomly, add **1.00g**. To pack in numerical order, add **1.50g**.

**DECAL IMPRINTING:** There is no extra charge for decal imprinting. Prices shown include decal imprinting when necessary.

**E-MAILED ART:** Artwork or correspondence may be sent to [art@wcbunting.com](mailto:art@wcbunting.com) Please compress when possible and insure that files are of proper resolution (at least 300 DPI) yet remain below ten megabytes.

**GLAZE COLORS:** Many items are stocked in several colors in addition to those pictured. See the color chart near each item number for available colors.

**GOLD OR SILVER (PLATINUM) IMPRINTS:** The additional charge for use of these precious metals in an imprint is shown in the price schedule. **We reserve the right to charge extra if the amount of gold or silver (platinum) necessary in the imprint is excessive by weight.** Please note: although 23k gold and silver (platinum) imprints are fired-on, they will show wear with use or if subjected to harsh abrasives.

**HALO:** See TRIM.

**INSIGNIA, DESIGN, OR TRADEMARK RESTRICTIONS:** Acceptance of your order is done with the assumption that the orderer, or ultimate receiver of the merchandise or their agents or assigns are legally entitled to purchase, receive, possess or use (etc.) the items with the insignia, design, or trademark so ordered. If the insignia, design, or trademark is subject to any permissive or restricted use by an organization, individual, or company, or is protected by law, the burden of such compliance, as required, rest upon those ordering or receiving the merchandise. The right is reserved to cancel all orders we may believe to have been sent in violation of the above.

**LESS THAN MINIMUM QUANTITIES:** If your item of interest has a 72 piece minimum, there is no less than minimum charge. If your minimum is higher than 72 pieces, use the 150-249 quantity price for the item and all applicable charges plus the set-up charges as shown below:

Up to 4 Sq. Inch Imprint	72-95	96-149
One Color Imprint	60.00	40.00
Each Additional Color	45.00	40.00
<b>Plates &amp; 6 Inch Tiles</b>		
One Color	75.00	60.00
Each Additional Color	50.00	40.00

(2g)

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If the second side imprint is different from the front, in addition to the above, add **\$40.00g**. On pages with a set up charge use the one color imprint LTM charge only. Due to the applicable set up charges on those pages only, additional color less than minimum charges are not chargeable.

**OVERSIZE IMPRINT:** Imprints larger than stated copy area where possible can be produced for an additional charge, normally an extra imprint color charge. Contact factory.

**PERSONALIZATION:** List must be supplied in digital format with fonts included. Black personalizations (any quantity) are **\$3.50g** per line. Personalizations in any other color, including gold or silver, are **\$4.50g** per line. Unless specified, the personalization will be positioned on the center back of the item - **the front of an item is considered to be the side facing a right-handed drinker.** You may supply a font or specify a font if we have it available. If supplying a font, please insure that it is not copyright protected. Thousands of other fonts are available, contact factory.

**PROOFS:** Faxed or emailed proofs of artwork may be provided upon request at no charge. A proof of an actual production piece may be provided, but only when requested and if time permits. The charge is **\$30.00g** plus the cost of the item, freight will be added at cost. Once a proof is done using customer provided art or approved Buntingware™ generated art, the proof will be considered final. If any changes need made, the original proof will be billed as a Speculative Sample (see below), and the reproff will be considered a new order. See cancellations.

**PROP 65 - CALIFORNIA:** Because of the California Law, Prop 65, any ceramics shipping to the State of California will carry the Prop 65 warning (usually fired on). As a precaution, due to the amount of litigation that this law has created, we will place the warning on ceramics **even if we are using lead and cadmium-free inks.**

**QUOTATIONS:** Quotations, written or verbal are given as a matter of convenience and are subject to change upon review of actual artwork.

**REORDER PRICES:** On items that do not have a set up charge, when the same design in the same size is ordered, use the next highest quantity price, i.e., a reorder of 150 pieces would qualify for the 250 piece price. Reorders for less than minimum quantities with the same design in the same size are eligible for the next highest less than minimum charge as shown. Orders requiring changes in lettering or date are subject to a change of copy charge. **Screen printed items that have a set up charge do not get next quantity price however, the set up charge is a one time charge.**

**RUSH CHARGES:** We do not charge rush charges unless overtime labor is required in order to meet your ship date. You will be advised in advance of applicable charges.

**SAMPLE ON APPROVAL:** See Proofs.

**SPECULATIVE SAMPLES:** Spot color imprints are subject to a charge of **\$50.00g** per color. These charges are credited when an order using the same artwork, but not necessarily the same item is sold, however set up charges, if applicable will be charged. More than one item using the same size imprint can be provided for one Speculative Sample charge plus the 150 quantity price for the additional items. i.e. one CC-12 and one CM-24, not 2 CC-12's. If different sizes of imprint are required, Speculative Sample charges for each size will apply. For a proof of actual speculative artwork, add **\$25.00g**. Four color process speculative samples - contact factory.

**TRIM aka HALO:** Buntingware™'s standard for trim is on the side of the top of the mug, not on the very top which is sometimes called a halo. One line of trim in gold or platinum (silver), if shown in our catalog and not marked otherwise, is included in the quantity price. Colored trim is available for a surcharge of **.50g**. Unless another color is specified, we will use gold. Additional metallic trim, or trim on items not shown trimmed in our catalog, are subject to a **1.00g** per line charge on most items, **3.00g** on plates. **Gold or silver bands require quotation.**

**MISCELLANEOUS:** All sizes and ounce capacities are approximate. The bottom of all items are bisque (unglazed). All items are sold basically as souvenirs, trophies, mementoes, etc., for advertising and promotional purposes. **VIRTUAL SAMPLES:** Contact factory.

## SHIPPING

**DROP SHIPPING:** Is considered bulk shipments to different addresses. For individual shipping see below. The charge is **\$10.00g** for each address after the first. The entire order will be billed after the first shipment. If the entire order is not shipped within six months, a storage fee will be charged.

**EXACT QUANTITIES:** The difficulty of manufacturing exact requirements without sacrificing quality requires a shipment of 5% over or under the order quantity to be considered fulfillment of the order. Our standard policy is not to undership. If no overs are requested we can not guarantee that we will not undership. We do not abuse this policy. Every effort is made to ship as close to the ordered quantity as possible.

**INDIVIDUAL SHIPPING:** Is available for **1.00g** for each address with customer-supplied disk plus shipping charges and shipping cartons. A master list of addresses must be submitted with order. Contact factory for disk format.

**NOTE: Prepayment of shipping charges may be required.**

**PRODUCTION TIME:** CERAMIC DECAL new multicolored orders requiring approval prior to production normally require 5 - 6 weeks. New and repeat multicolored orders not requiring approval are shipped in 3 to 4 weeks. Single color orders can be shipped faster - contact factory. **DIGITAL PRINTING & Waterwick Coasters** ship in 2-3 weeks.

All production times subject to change according to schedule and order size.

**Dest shipments requiring faster shipping are usually available but must have factory approval prior to receipt of order.**

**SHIPPING INFORMATION:** All shipments are bulk packed (unless special packing is requested) and FOB Ohio factory via best and least expensive way available and insured against breakage. If breakage or damage is found, notify carrier **immediately** and submit broken or damaged items to the carrier and file claim for reimbursement from them. **Do not return any broken or damaged goods to the factory without authorization - they will not be accepted. Our responsibility ceases after shipment is accepted by transportation company. All claims (damages, delays, loss) must be promptly (within 30 days) filed with the delivering carrier by the purchaser.** UPS shipments with damage must be inspected by a UPS inspector - save all packaging. Damaged goods notices are printed on every carton.

**SPECIFIC DELIVERY DATE:** We will make every effort to meet this date; however, after the carrier receives a shipment we no longer have control and, as such, cannot guarantee delivery.

**UPS, FED-EX, or PARCEL POST:** Shipping charges will be prepaid and billed. American Made merchandise has no extra charge for packaging the merchandise to UPS, Fed-Ex Ground, and Parcel Post specifications. Imported merchandise must be repackaged in secure cartons to meet this standard. The charge to repackage is **\$6.95g** per carton.

**TRUCK SHIPMENTS:** When the weight of a shipment exceeds 200 lbs, it is often less expensive to ship by truck. You avoid the ground packaging charges above and breakage is much less likely. Add a **15.00g** charge per skid.